#### **UNIT 4**

**Principles of Cybersecurity** 





# Learning Objectives

- Participants will gain an understanding of basic cybersecurity concepts
  - The CIA triad
  - People, processes, and technologies that relate to CIA
- Participants will understand the differences between a threat and a vulnerability
  - Threats, vulnerabilities, and exploits
  - Risk and vulnerability severity
- Participants will become familiar with basic threat types and countermeasures
  - Overview of major threat categories
  - How attackers exploit infected computers
  - Best practices for threat prevention
- Participants will understand fundamental user security processes
  - Identification, Authentication, Authorization, and Accounting
  - Proper password configuration



#### **SECTION 1**

The CIA Triad



- 3 Goals of information security:
  - Maintain information confidentiality
    - Making sure only approved users have access to data
  - Maintain information integrity
    - Data Integrity: assurance that information has not been tampered with or corrupted between the source and the end user
    - Source Integrity: assurance that the sender of the information is who it is supposed to be
  - Maintain information availability
    - Ensuring data is accessible by approved users when needed



Source: <a href="http://www.techrepublic.com/blog/it-security/the-cia-triad/">http://www.techrepublic.com/blog/it-security/the-cia-triad/</a>

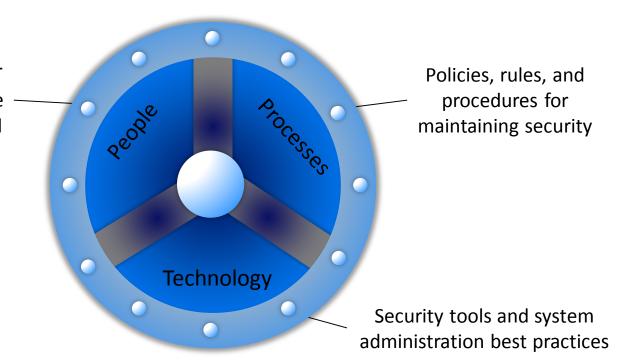




# People, Processes, and Technology

- Protecting the CIA Triad is about more than technology
- PPT is a holistic approach to securing an organization's information

Training for end users and resources to help IT professionals stay aware of emerging threats and industry trends



Source: http://www.techrepublic.com/blog/it-security/the-cia-triad/





#### The CIA Triad: Tech Tools of the Trade

#### Confidentiality

- Encryption
  - Passwords, encryption keys
- User access control
  - Controlling which users have access to networks and what level of access each user has

#### Integrity

- Encryption
- User access control
- File permissions
  - Customizable settings that only allow certain users to view and edit files
- Version control systems/backups

#### Availability

- Offsite data storage/backups
- Redundant architecture (hardware and software)



#### **SECTION 2**

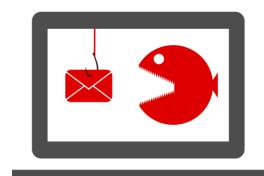
Threats and Vulnerabilities





# Important Cybersecurity Definitions

- Threat: An attacker or piece of malware that desires and/or is able to cause harm to a target
- Vulnerability: Flaw in an environment that an attacker can use to harm the target
- Exploit: The method by which an attacker can use a vulnerability
- Risk: The potential that a threat will exploit a vulnerability





Source: http://www.pen-tests.com/difference-between-threat-vulnerability-and-risk.html





# Risks: Probability and Impact

# The risk of a cybersecurity attack depends on two factors

#### **Probability**

- How much motivation does an attacker have to try to exploit my system?
- How securely have I protected my system?

#### <u>Impact</u>

- How damaging is a potential attack on my system?
- Types of impact: Financial, Health and Safety, Personal, Service Interruption

#### Risk Matrix

		Impact					
		Trivial	Minor	Moderate	Major	Extreme	
Probability	Rare	Low	Low	Low	Medium	Medium	
	Unlikely	Low	Low	Medium	Medium	Medium	
	Moderate	Low	Medium	Medium	Medium	High	
	Likely	Medium	Medium	Medium	High	High	
	Very likely	Medium	Medium	High	High	High	

Source: <a href="http://2.bp.blogspot.com/-xSHY5tsTvvY/Tzqi\_kSorfl/AAAAAAABDo/cR71Da7qCQY/s1600/ProbabilityAndImpactMatrix.png">http://2.bp.blogspot.com/-xSHY5tsTvvY/Tzqi\_kSorfl/AAAAAAAABDo/cR71Da7qCQY/s1600/ProbabilityAndImpactMatrix.png</a>



# Risk Assessment: Target Breach

<u>Case</u>: Attackers breached Target's network through a heating and air conditioning (HVAC) company and point-of-sale systems to steal 40 million credit card numbers

#### **Likelihood: Likely**

- Attackers knew that Target has a massive network with many potential holes and that they could gain a wealth of information
- Network was not fully secured; HVAC company had open access to it

#### **Impact: Major**

- Loss of financial information could have major impact on Target's customers
- Breach was a huge embarrassment to
   Target and could have led to decrease in future sales

		Impact					
		Trivial	Minor	Moderate	Major	Extreme	
Probability	Rare	Low	Low	Low	Medium	Medium	
	Unlikely	Low	Low	Medium	Medium	Medium	
	Moderate	Low	Medium	Medium	Modium	High	
	Likely	Medium	Medium	Mediun	High	High	
	Very likely	Medium	Medium	High	High	High	



#### **SECTION 3**

**Cyber Threats and Countermeasures** 



#### **DUMPSTER DIVING**



#### **SHOULDER SURFING**



- Dumpster Diving: Thieves sift through garbage for receipts with credit card information, medical forms with social security numbers, or other documents with PII
- Shoulder Surfing: By looking over your shoulder as you type, thieves can glean your passwords, account information, and other sensitive information
- Simple, but often overlooked threats



- Basic personal practices that keep computers and data safe
  - Lock your computer when in public areas
  - Shield your keyboard when you type passwords
  - Do not let strangers use your computer
  - Keep sensitive information in secure places





#### What are mobile devices?

Portable or handheld devices that have data or can connect to another device that has data











# Securing Mobile Devices

#### **Risk**

- 1. Easily stolen and lost
- 2. Often not encrypted
- 3. Targets of malware, tools for attackers
- 4. Can be compromised via wireless
- 5. Applications collect information

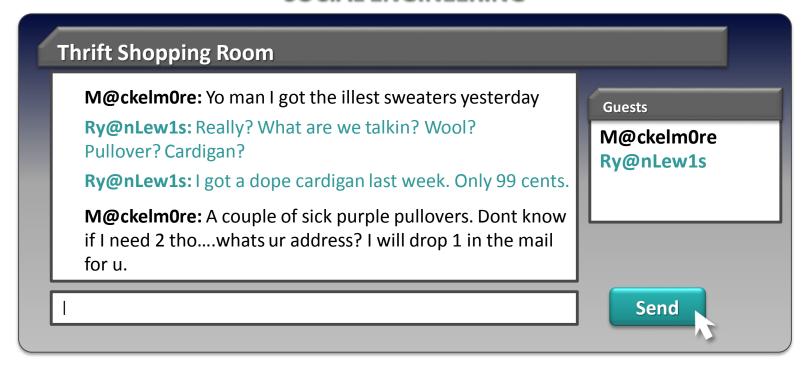


#### **Fix**

- 1. Guard your devices
- 2. Set a strong passcode
- 3. Use anti-malware and updates
- 4. Avoid using open networks
- 5. Customize security settings



#### **SOCIAL ENGINEERING**



 Social Engineering: Manipulating people into giving up personal information

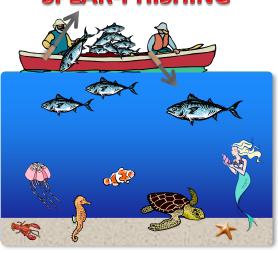




# Social Engineering Methods



#### SPEAR-PHISHING

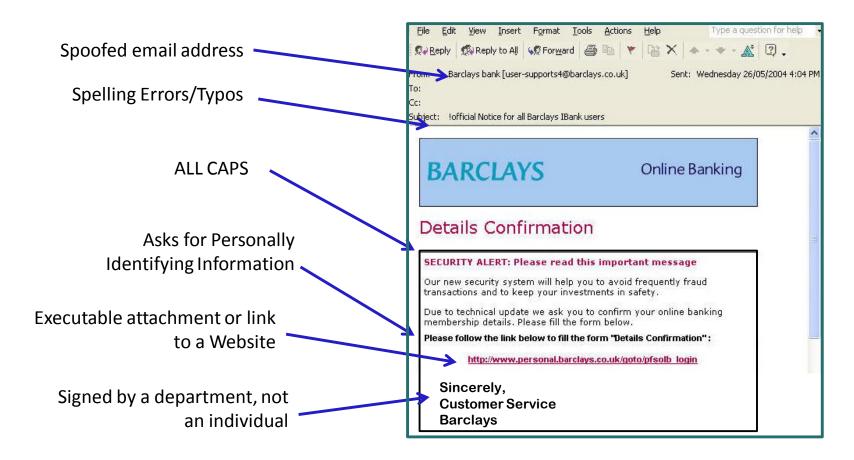


- Phishing: fraud attempts perpetrated by random attackers against a wide number of users
- Spear-phishing: fraud attempts targeted at specific people based on their membership or affiliation with a the spoofed group
  - e.g. fraudulent emails sent to Microsoft employees aiming to steal Microsoft secrets
- Vishing: Attempts to manipulate people into giving up PII over the phone
- Smishing: Attempts to manipulate people into giving up PII by text message (SMS)





# How to Spot Phishing Emails



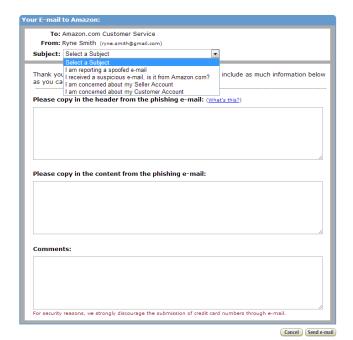
\*Phishing attempts are rarely this obvious, but these are useful errors to look for

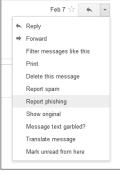
Source: www.Vanish.org



#### Reporting Email Scams

- Report phishing attempts so other people aren't victimized
- Go to the legitimate website of the spoofed organization (not through a link in the email)
- Follow the site's procedure for reporting
- Report the spoof to your email provider







#### Malware: What is it?

- Malicious Software = Malware
- Software designed and written to:
  - Steal information
  - Spy on users
  - Gain control of computers
- Categorized by
  - How it spreads
  - What it does





#### Malware: What is it?

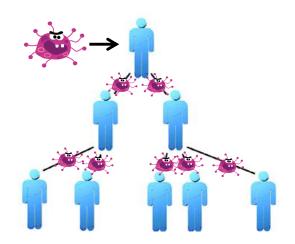
- V iruses/Worms
- T rojan Horses
- Z ombies and Botnets
- K eyloggers
- B ackdoors
- L ogic/Time Bombs
- S pyware

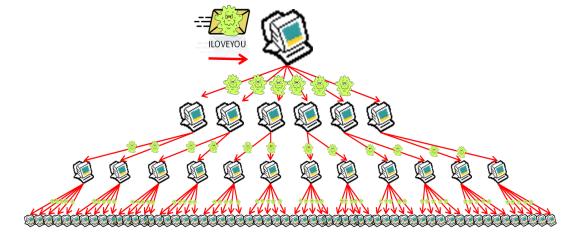




#### Malware: Viruses/Worms

- Viruses: Can infect and spread, but need human assistance
  - People download infected email attachments, shared files, spoof links, etc.
  - Example: ILOVEYOU virus
- Worms: Can infect and spread without human assistance
  - Example: Sasser worm

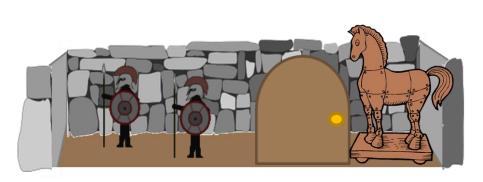






# Malware: Trojan Horses

- Trojan horse: Program with a hidden malicious function
  - It looks like something you want
  - It does something you do not want
- Can cause computer crashes and be used by attackers to gain remote access to your system or steal information



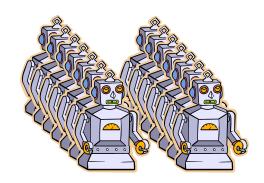




#### Malware: Zombies and Botnets

- Zombies (a.k.a. bots): compromised computers under the control of an attacker
  - Make it possible for someone else to control your computer from anywhere in the world
- Botnet: a collection of compromised computers (zombies) under the control of an attacker
  - Attackers pool the computing power of all of the zombie machines to launch huge spam attacks or to bring down websites through Distributed Denial of Service (DDoS) attacks
  - DDoS attacks direct massive amounts of communication requests and traffic to websites in attempt to overwhelm their servers

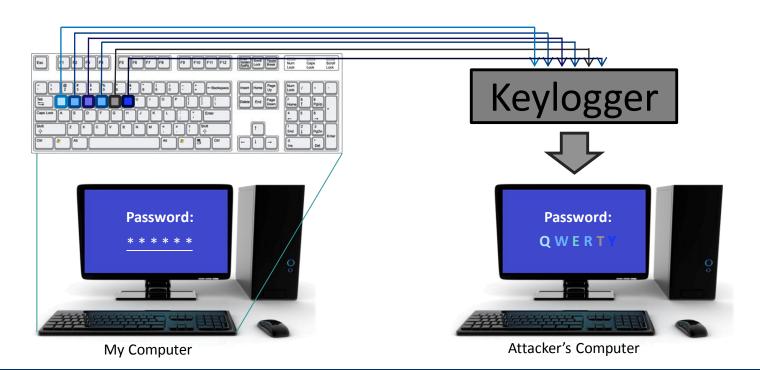






#### Malware: Keyloggers

- Keylogger: Tracks users' keystrokes, obtains passwords and other personal information
- Especially dangerous because they track everything a user does, not just what they do on an unprotected Internet browser





#### Malware: Backdoors

- Backdoor: An entry point into a program without all the normal, built-in security checks
- Programmers sometimes install backdoors when they develop programs so that they can manipulate a program's code more easily during troubleshooting and testing
  - Sometimes they forget to close them
- Attackers use malware like viruses, worms, and Trojan Horses to install backdoors on the computers they infect





#### Malware: Logic/Time Bombs

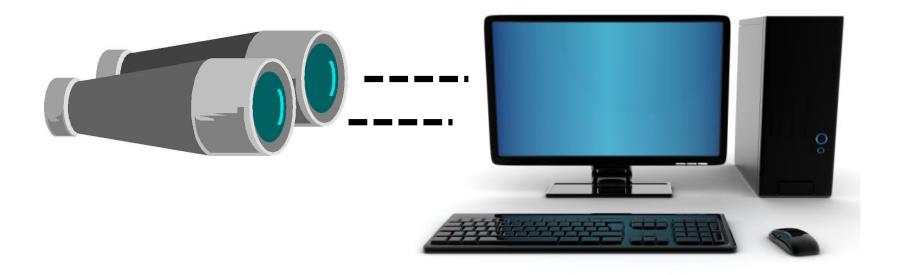
- Logic/time bomb: Malware designed to lie dormant until a specific logical condition is met
  - A particular person logs in
  - A specific date or time
  - A message is received





# Malware: Spyware

- Spyware: Collects information about you, without your knowledge or consent
  - Keyloggers are a type of Spyware





#### Anti-malware Software

Scans files for matches in databases of known malware

Alerts you when a match is identified or a suspect program attempts to run

Quarantines and removes infected files













#### **SECTION 3**

**Basic Cybersecurity Techniques** 





# Basic Cybersecurity Techniques

- Identification: Providing user identity to a system
- Authentication: Verifying the user identity
- Authorization: Determining whether a user is allowed to access certain resources
- Accountability: Holding users responsible for their actions on a system





Source: http://www.infosectoday.com/Articles/Authentication.htm





#### Identification and Authentication

- Uses encryption to ensure that a user is who they say they are
- Methods:
  - Passwords
  - Physical "keys" (key chains, swipe cards)
  - Biometrics (fingerprints, retina scanning)
- Threats:
  - Brute force cracking
    - Test every possible combination of letters, numbers, and characters until the password is found
  - Dictionary cracking
    - Test words and combinations of words found in the dictionary or from a slightly shorter list of words known to be commonly used in passwords



# Authorization

- Uses tools to control access to a resource
- Methods:
  - File permissions
  - Account management
  - Sharing settings
- Threats:
  - Insider Threats
    - Disgruntled or inexperienced employees that have high-level access may cause intentional or accidental harm to a system
  - Elevation of privilege
    - Attacker is able to enter the system as a low-level user, but is able to attain high-level access
- Methods covered in detail in Units 7 and 8



- Holds users responsible for their actions on a system
- Methods:
  - System monitoring
  - Audit logs



- Threats:
  - Denial of Service
    - Attack overwhelms audit logs with excessive or very large log entries, causing the system to run slowly or not at all
  - Disclosure of confidential information
    - Attacker is able to gather confidential or personally identifiable information from log files
- Methods covered in detail in Unit 8



Source: http://www.infosectoday.com/Articles/Authentication.htm



#### Authentication: Building Strong Passwords

#### Remember......



C L O U D S

#### NOT...



Source: tamutimes.tamu.edu

S	
U	
V	

This is Ronald Donald's Password:

**NOT GOOD!** 

1234



# Passwords - Complex

Passwords of 8 characters consisting of

Numbers only: 100 million
+ Lower case: 2.8 trillion
+ Upper case: 210 trillion
+ Symbols: 7.2 quadrillion

Cracked under one second

Cracked under eleven minutes

Cracked under fifteen hours

Cracked under three weeks

- Always use at least 3 of the following:
  - ✓ Numbers
  - ✓ Lower case letters
  - ✓ Upper case letters
  - ✓ Symbols (% # \* & ! : { " > |)

Ronald's Old Password: 1234 New Password: Pa123!

Source: <u>www.howsecureismypassword.net</u>





# Passwords - Lengthy

Brute force attacks can run 4 billion calculations per second

Six or fewer characters Cracked within three minutes

Seven characters —— Cracked within five hours

Eight characters Cracked within three weeks

Nine characters

Ten characters

Cracked within five years

Cracked within 526 years

Always use at least 8 characters

Ronald's Old Password: Pa123!

New Password: Password123!

# Do not Share Your Password with ANYONE



# Passwords - <u>Unique</u>

- Any of the top 10,000 passwords will be broken immediately
- 91% of people have one of the 1,000 most popular passwords
- Almost half of all people use one of the 100 most popular

password

- 123456

- 12345678

abc123

qwerty

monkey

letmein

dragon

- 111111

baseball

iloveyou

trustno1

- 1234567

sunshine

master

- 123123

welcome

shadow

Ronald's Old Password: Password123!

New Password: Ronald123!



# Passwords - Different

- Use different passwords for each login (e.g. Gmail and Facebook)
  - 73% of people do not

Example: [base password] [site]

Gmail: [Ronald123!] [GMA] = Ronald123!GMA

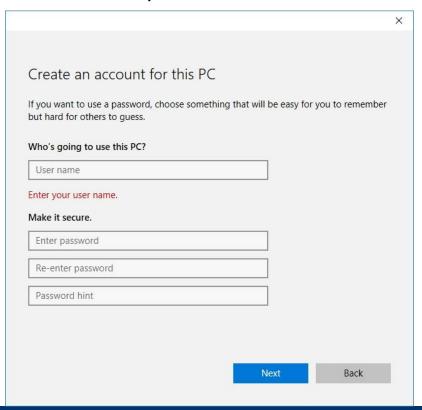
Facebook: [Ronald123!] [FAC] = Ronald123!FAC

Ronald's Old Password: Ronald123!

New Passwords: Ronald123!FAC and Ronald123!GMA

# Passwords - Short Term

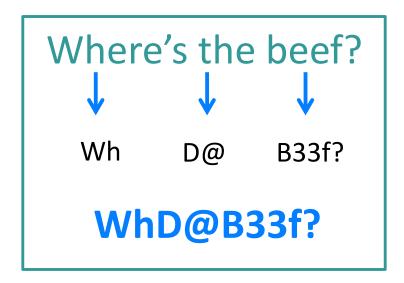
- The longer you keep a password the longer attackers have to try and crack it
- Changing your passwords regularly can help foil cracking attempts as they happen
- It's best to change your passwords at least every few months





# Passwords NOT Simple

- Do not use dictionary words
  - Fend off dictionary cracking attacks by using passphrases







# Passwords - NOT <u>U</u>ser ID

- User ID is publicly available
- Using it as a password = Giving it away





#### Passwords - NOT Name

- Do not use any personal info can be easily found by other means
  - Name
  - Birthday
  - Pet's Name
  - Mother's Maiden Name
  - Hometown



Old Gmail Password: Ronald123!GMA
New Password: WhD@B33f?GMA

Old Facebook Password: Ronald1234FAC New Password: WhD@B33f?FAC





# **Building Strong Passwords**

#### Remember......



Complex
Lengthy
Only Yours
Unique
Different
Short Term

#### NOT...



Source: tamutimes.tamu.edu

<u>S</u>imple <u>U</u>ser ID <u>N</u>ame